

## Your Care

The ever changing face of modern dentistry has been mirrored by an increase in private treatment. This has improved our versatility and we are able to provide a comprehensive range of procedures including the latest cosmetic techniques.

NHS patients may choose to have treatment carried out privately if they so wish. We utilise composite resin and porcelain tooth coloured materials along with the latest adhesive technologies to provide a more pleasing result.

As a family practice we encourage the attendance of children from an early age. Surprisingly, even with today's technology, children are susceptible to dental decay and gum disease.

## Feedback

At Bore Street Dental Practice Ltd. we pride ourselves in the quality of our service. We welcome feedback from our patients and visitors to the practice.

Communications from our patients is very important to us in that it helps our practice grow. We have made it easy to contact us, you can find us on face book and twitter, fill in our patient survey online or simply send us an e-mail.



[www.borestreetdentalpractice.co.uk](http://www.borestreetdentalpractice.co.uk)



## Our Range of Services

We offer the full range of treatments including cosmetic dentistry, dental implants, whitening, bridges, bespoke mouth guards, denture repairs, crowns and veneers, preventative care and all types of denture work.

We particularly welcome anxious and phobic patients and take a sympathetic approach.

We have the services of two hygienists and dental health educators. Our service is complemented by our onsite laboratory.

There is wheelchair access to our ground floor surgeries.

## Patient Confidentiality

At Bore Street Dental Practice Ltd. we take the protection of patients sensitive information extremely seriously.

Only staff members, who abide by a strict confidentiality policy, have access to patient records. However we may from time to time release dental records to the NHS authorities following a referral for hospital treatment by us. We will attempt to contact you before releasing your dental records.

## Nursing Staff

Each dentist is supported by one or more dental nurses. All of our valued nursing staff either hold or are studying to gain the nationally recognised qualification leading to registration with the General Dental Council.

We also pride ourselves in having several nurses who have gone on to gain further qualifications such as radiography and oral hygiene.

## Joining Our Practice

In order to become a patient at Bore Street Dental Practice Ltd. you will need to arrange an initial consultation appointment and complete the relevant forms.

Please contact our reception staff and explain any particular dental problems which you may be experiencing, they will be happy to advise you.

## Emergency Treatment

We offer a small number of appointments on a daily basis during practice hours for patients who are in urgent need of treatment, but do not have an appointment.

This service is for patients who are suffering acute pain and we recommend contacting reception at 8:30am when the practice opens. (01543 262092)

## Complaints Procedure

At Bore Street Dental Practice Ltd. we make every effort to ensure that you receive a pleasurable and efficient experience from us. However, should you have any complaints, please contact our practice manager (Mrs DA Litherland-Smith) who will guide you through the process.

## BDA Good Practice

Recognition of our commitment to Quality.

The British Dental Association Good practice Scheme is a UK dentistry quality assurance program. To become recognised members we have demonstrated a consistent commitment to providing quality dental care to our patients to a nationally recognised standard.

Thank you for choosing Bore Street Dental Practice Ltd. to provide you with dental care.

The purpose of this leaflet is to provide you with information about our practice. Should you have further questions, please do not hesitate to speak to our qualified staff who will be pleased to assist you.

**Patient Responsibility**

Please provide as much notice as possible if you have to cancel or change an appointment. Ask your dentist for information about your treatment options and how much it will cost.

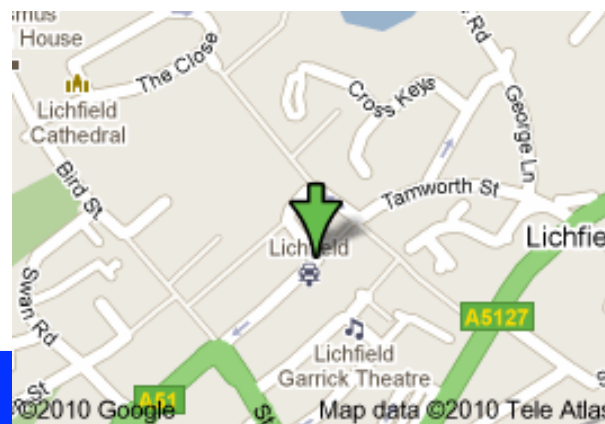
**Car Parking**

We suggest Bird Street, The Friary or Multi-storey car park as the most convenient for our practice. There are disabled parking bays situated on Bore Street.

**Opening Hours**

Monday—Friday 8:30—5:30  
 Saturday/Sunday Closed

We are closed weekends and bank holidays, if you require urgent treatment outside normal practice hours contact NHS direct on 111



**Bore Street**  
 DENTAL

24/26 Bore Street  
 Lichfield  
 Staffordshire  
 WS13 6LL

[www.borestreetdentalpractice.co.uk](http://www.borestreetdentalpractice.co.uk)

01543 262092



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<b>Gurminder S Gill</b>	BDS Lond. 1994 MFGDP (UK)	<b>GDC70338</b>
<b>In Association With</b>		
<b>Rachel E Craig</b>	BDS Birm. 1987	<b>GDC62099</b>
<b>Sarah Rudling</b>	BDS Dund. 1993	<b>GDC69854</b>
<b>Emma Hinsley</b>	BDS Lond. 2016	<b>GDC265164</b>
<b>Jennifer Collins</b>	BDS Birm. 2017	<b>GDC271128</b>
<b>Muneeb Amjad</b>	BDS Birm 2013	<b>GDC244372</b>
<b>Sonal Patel</b>	BDS Leeds. 2017	<b>GDC271024</b>
<b>Simran Mehat</b>	BDS Leeds. 2018	<b>GDC277620</b>
<b>Shazia Parveen</b>	BDS Cardif. 2017	<b>GDC265195</b>